

Americans' Perspectives & Attitudes Towards Loan Payments

87%

of Americans carry 1-4 loans



Preferred Payment Methods



26%

Online Web Portal



26%

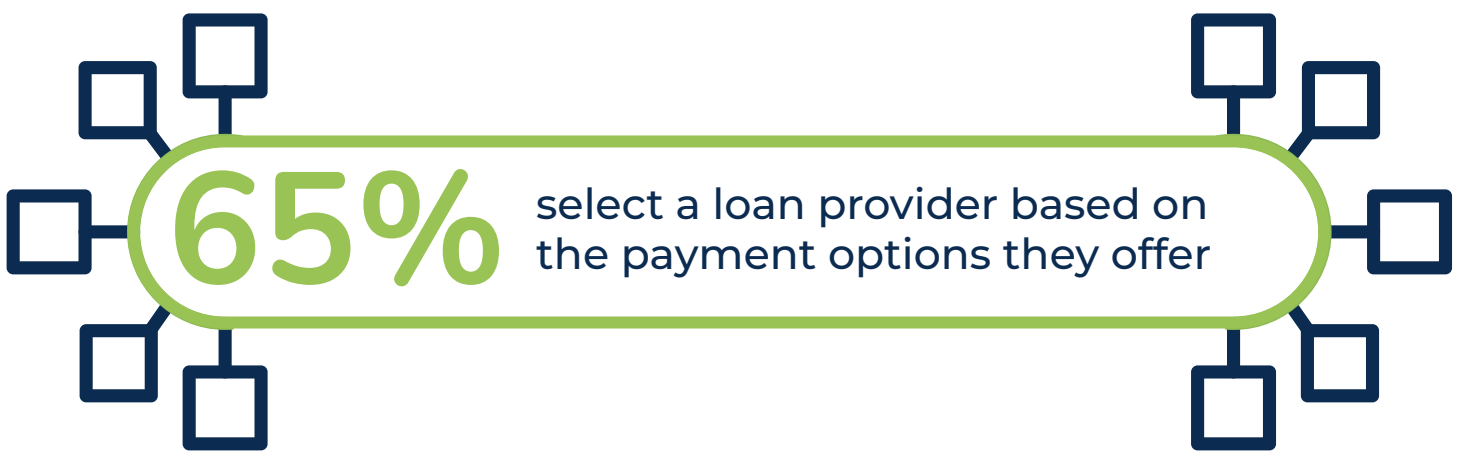
Phone



23%

Mobile App

*Of those aged 18-25, 44% prefer to pay by mobile app—almost double compared to other age groups.



More than half of Americans prefer to make loan payments with a debit card



52%

Consumers prioritize convenience and speed when choosing a payment method.

- Convenience (34%)
- Speed (29%)
- Security (22%)
- Cost (3%)

